

## Terms of Use

**These terms of use outline the rules and regulations for the use of the Pike County Light and Power website.**

If you have any questions regarding these terms and conditions, contact the Pike website manager via phone, mail, or email at c/o custsvc@pclpeg.com:

*Pike County Light and Power  
Attn: Website Manager  
105 Schneider Lane  
Milford, PA. 18337  
1-855-855-2050*

**By accessing this website, you accept these terms and conditions in full.**

### **Personal Consent**

By using our website as our customer or guest, you consent to submit voluntarily certain information related to our services. This may include things like filling out forms online, updating your account information, paying your bill online, submitting meter reads, downloading forms or applications, or emailing us about various matters.

### **Cookies**

We employ the use of cookies enabling us to retrieve user details for each visit. Cookies are used in some areas of our site to enable the functionality and ease of use for website visitors. Some of our affiliate / advertising partners may also use cookies. By using Pike County Light and Power Corporation's website, you consent to the use of cookies in accordance with our privacy policy.

### **License**

Unless otherwise stated, Pike County Light and Power and/or its licensors, or third-party contractors own the intellectual property rights for all material on our website. All intellectual property rights are reserved. You may view and/or print pages from <https://pclpeg.com/> for your own personal use or for educational use. You may not sell, rent, or profit from any content on our website.

### **Linking to Our Website**

You may link to our website provided that the link:

- a) is not in any way misleading, inappropriate, defamatory, or derogatory;
- b) does not falsely imply sponsorship, endorsement or approval of the linking party and its products or services;
- c) fits within the context of the linking party's site;
- d) No link(s) may appear on any page on your website or within any context containing content or materials that may be interpreted as libelous, obscene, or criminal, or which infringes, otherwise violates, or advocates the infringement or other violation of any third-party rights;
- e) We shall have no responsibility or liability for any content appearing on your website. You agree to indemnify and defend us against all claims related to our company or website arising out of or based upon our link on your website;

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- f) We reserve the right at any time and in our sole discretion to request that you immediately remove all links or any link to our website;
- g) We also reserve the right to amend these terms and conditions and our linking policy at any time;
- h) By continuing to link to our website, you agree to abide by these linking terms and conditions.

### **Logo**

No use of Pike County Light and Power's logo or any affiliate is allowed by non-employees without express written permission.

### **I-frames**

Without prior approval and express written permission, you may not create frames around our web pages or use other techniques that alter in any way the visual presentation or appearance of our website.

### **Fair Use Disclaimer**

This website may make use of copyrighted material without express consent of the copyright owner. In accordance with Title 17, Section 107 of US Copyright Law, the materials on this site are offered publicly and without profit for educational and informational purposes.

### **Disclaimer and Limitation of Liability**

The material on our website is for the convenience of our customers and is for informational and educational purposes. While we try to keep our information up-to-date, Pike County Light and Power makes no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, or availability of website content. Any reliance you place on such material is strictly at your own risk. Pike County Light and Power is not responsible for any claims, costs, loss, or damages that arise from the use of our website content, or from third party contractors you access through our website. If any part of this disclaimer is found to be unenforceable by prevailing Pennsylvania State law, the remaining parts of the disclaimer shall remain in effect.